



Ljubljana, September 5, 2007

No.: 300-24/07-3

To Whom It May Concern:

We herewith wish to express our appreciation for the professional and reliable service, which we have received from RR & CO. Knowledge Centre Ltd. over the past eight years

The services provided by RR & CO. Knowledge Centre Ltd include participation of RR & CO.'s experts as members of Project Management Team in the following regional development and innovation-related projects:

- SLORITTS – Regional Innovation and Technology Transfer Strategies for Slovenia (2001 – 2004),
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- 5SCHEMES – Transfer of European best practices to 5 NAC regions for improvement of innovation culture and skills (2005 – 2007),
- CLUNET – Policy of clustering and exchange with the help of international themes and incubators (2006 – 2009),
- IMPACTSCAN4INNOPOL – Assessment of impact of innovation policies on regional level (2005 – 2008),
- INNO-DEAL – Analysis, diagnosis, evaluation, pilot actions and learning processes for joint innovation programmes (2006 – 2009).

The services offered by the experts of RR & CO. have always been based on their **extensive theoretical expertise, paired with invaluable practical insights based on years of their hand-on experience**, and have greatly enhanced our policy fields of regional development, innovation policy, entrepreneurship policy and many others.

In addition to the above, RR & CO. has proved an important **source of knowledge in successful ongoing rise of our administrative capacity** in the implementation of public calls of proposals, implemented at our organisation, through the project of Updating and adjusting the tender documentation to EU standards (2004) and its follow-up to date.

We are also very satisfied with the EFAMT[®] Internet tool, developed by RR & CO., with which we have successfully managed and solved our administrative-financial needs in the projects and successfully passed all audits related to these projects. **The use of EFAMT[®] Internet tool is strongly recommended.**

We have always been able to rely on them for solving any specific issues, related to the administrative-financial management, in the shortest possible time. **Their responsiveness has been greatly appreciated throughout our organisation.**

Should you ever need to use the services of RR & CO. Knowledge Centre Ltd. we strongly recommend them.

Sincerely,

Vanja Rangus
Head of Department of Economy and Tourism
City of Ljubljana

